

# Franchise Group Website and Technology Accessibility Statement

## **Our Commitment.**

Franchise Group is committed to promoting accessibility and inclusion, and to conforming to the Web Content Accessibility Guidelines (WCAG) 2.1, Level A and AA and complying with the Americans with Disabilities Act (ADA) effective communication requirements, and other applicable regulations. To that end, we are taking steps to ensure that our website is more accessible for everyone, including those with disabilities.

## **Accessibility Assistance.**

If you have difficulty using or accessing any element of this website, please contact us at [info@franchisegrp.com](mailto:info@franchisegrp.com) and we will work with you to provide the information, item, or transaction you seek through a communication method that is accessible for you consistent with applicable law (for example, through telephone support).

## **Actions.**

We are taking a variety of steps and devoting resources to further enhance the accessibility of our website. To accomplish this, Franchise Group has partnered with an experienced accessibility consultant, Allyant, to administer its accessibility program and oversee its governance. The accessibility program evaluates and audits Franchise Group's websites on an ongoing basis in accordance with best practices, and is supported by a diverse team of accessibility professionals, including users of assistive technologies.

## **Ongoing Effort.**

Although we are proud of the efforts that we have completed and that are in-progress, we view accessibility as an ongoing effort due to the nature of perpetual change that comes with making continued enhancements to our website in order to provide the best possible customer experience.

## **Feedback.**

We welcome your questions about our Accessibility Statement and comments on how we can improve our website's accessibility. Please contact us at [info@franchisegrp.com](mailto:info@franchisegrp.com) if you have any feedback or suggestions as to how we could improve the accessibility of this website.